

HAMILTON COUNTY DEVELOPMENTAL DISABILITIES SERVICES MUI/ UI REPORTS AND ANALYSIS GUIDE

Handout #1

TO: County and Private Providers for Individuals with DD

FROM: Eric A. Metzger/Assistant Director/Quality Improvement,
Investigations, and Prevention (including MUIP Unit)

RE: MUI and UI trend logs, review, and analysis guide

The following intends to support the efforts of private providers and the county board to meet rule requirements for “aggregate” MUI and UI reporting and reviewing per Rule OAC: 2-17-02 – Incidents Adversely Affecting Health and Safety. The same initial process (as outlined below) is followed for both the UI and MUI process with the following exceptions:

- o UI logs are required to be reviewed monthly. MUIs must be reviewed at least quarterly.
- o Providers send UI Logs ONLY when HCBDD requests them.
- o Providers send MUI quarterlies to HCBDD (time frames later in this document);
- o Step 2 below is only necessary for UIs.
- o INDEPENDENT PROVIDERS do not keep logs. Independent providers send all incidents to HCBDD who then handles the administrative oversight, log, etc.
- o NOTE: A semi-annual and annual analysis of MUIs (only) is completed as well. Time schedules are included later in this document. These require extra information and action which is also included in this document.

BASIC LOG AND REVIEW PROCESS FOR MUIs and UIs:

1) Provider reviews **incidents** that were reported for the month. Log should include at a minimum:

- o Name of the provider
- o Name of individuals
- o Time/date/location of each incident
- o Brief description of each incident
- o Immediate actions addressed health and safety needs
- o Contributing factors/causes
- o Preventative plan to reduce recurrence (must be clearly addressed).

2) If in doing the monthly UI review, the provider finds one or more incidents listed as UIs that they now realize should have been reported as MUIs, provider follows through as required by OAC 5123:2-17-02 Incidents Adversely Affecting Health and Safety (MUI rule).

3) For each incident logged, provider determines whether the preventative measures provided sufficient information to ensure that the incident was reasonably addressed (will prevent or minimize recurrence).

4) If provider identifies trends and/or patterns, provider makes sure that those measures have been addressed and included in the individual's My Plan.

5) For semi-annual and annual analysis, provider does all of the above and conducts a thorough analysis of the strengths, progress and areas of concern related to their handling of MUIs. The minimum areas for consideration should be:

- o MUI category types such as more than 3 abuses, neglects, etc.
- o Age by category,
- o Gender by category,
- o Individuals involved (re-victimized or PPIs),
- o Location (repeated incidents in the same location).

Providers should include a comparison between the current year and last year for the same review period . **NOTE: DODD provides training on these analyses, and HCBDD has posted that training material on its website.**

MUI/UI REVIEW TIMELINES (NOTE: HCDDS timelines by which providers are asked to send Aggregate/Trend MUI Reports and Analysis will change after February 2010)*:

MUIs should be logged as they occur and reviewed at least quarterly. Rule requires providers to complete all quarterly reviews within 30 days of the end of a quarter. Actual analysis provides for a little more time as designated below.

o 1st Quarter – Provider completes their internal review by April 30.

Due to HCDDS by May 15.

o Semi-Annual Review – Provider completes their internal review/analysis.

Due to HCDDS by August 31.

o 3rd Quarter – Provider completes their internal review by October 30.

Due to HCDDS by November 15.

o Annual Analysis – Provider completes their internal review/analysis.

Due to HCDDS by February 28.

Robyn Ryan is the HCBDD contact for all MUI Quarterly Reports, MUI Semi-Annual & Annual Analysis and UI LOG Reviews. Do not hesitate to contact Robyn if you need assistance with any of those processes.

Robyn's contact info:

Phone: 513-559-6723

Fax: 513-559-6610

Email: mrdd.mui@hamiltondds.org

NOTE: Individual MUI incidents will continue to be reported through our regular intake process for which the point of contact is Melinda Bonomini-Clawson. The fax and email are the same but attention goes to Melinda.

We hope that this information will enable both you and the MUIP department to improve our compliance with the requirements of DODD related to MUI and UI review and trends and analysis, but more importantly to protect the people we serve from harm.